

Curriculum Vitae

Graham R. Hill

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Recommendations and Testimonials (1999-present in chronological order)

“Graham has been our consultant for the past four years in implementing ISO14001 and then transitioning to 2015 edition for both ISO9001 and ISO14001. His practical approach to system implementation, upgrade and maintenance has helped our organization to have an effective yet simple system which is cost effective too.

He has a very thorough knowledge of the standards and implementation techniques complemented with excellent auditing skills which makes the certification audits a breeze.

I have no reservations in recommending Graham for any Management System implementation, upgrade and maintenance project.”

Saeid Golshaeian, Director of Quality & PMO at Schneider Canada

“Mr. Hill is a motivated and professional individual, he was very helpful and extremely knowledgeable, I would highly recommend him if you are considering him for any task or project.”

Roman Lehocki, Quality Systems Administrator at JX Nippon Mining and Metals USA Inc.

“I have had the pleasure of working closely with Graham on the implementation and support of our system. Graham is extremely approachable, provides easy to understand explanations and is always willing to meet and exceed our expectations.”

Gus Adam, Health and Safety Coordinator at Ruetgers Canada

“It is always a pleasure working with Mr. Hill. I recently worked closely with Graham on consolidating and upgrading our three Quality Management systems into one comprehensive system and it was a pleasure working with him. He was very enthusiastic, knowledgeable and dedicated to the process. I would highly recommend Graham, as he is a true professional.”

Mickala Hohmann, QA/HSE Human Resources at Endress+Hauser Canada Ltd

“Graham is an absolute pleasure to work alongside and will be a massive asset to any organization. The ISO 9001:2008 instruction and coaching Graham has been providing for us has been phenomenal, resulting in a perfect final audit recently. Graham is so dedicated to his clients that he is continually looking at other areas where he can help, in real practical ways. His knowledge is immense. Call him!”

Andy Davies, Managing Director at Medair Time Critical Express Ltd

“Graham is a knowledgeable professional who was instrumental in our Company obtaining the ISO 9001:2008 and OHSAS 18001:2007 Certification. His skill sets are vast and include training, process mapping, gap analysis, continuous improvement, and Health and Safety, to name a few. It was a pleasure working with him. His attitude coupled with his extensive knowledge and experience taught us a lot and resulted in major improvements. We truly value his work”

Emma Mimi Begoumian, Business Development & Marketing Executive, Mettko Construction Ltd, Toronto, Ontario, Canada

“I have worked closely with Graham on various projects related to ISO business. Graham is a true professional, extremely knowledgeable and dedicated. A true pleasure to work with!”

Rosanna Marabella, Business Development Manager, SAI Global, Toronto, Ontario, Canada

“To work with Graham is a pleasure. He is knowledgeable and able to support you in any function that you may need help. His talent is immense.”

Barry Smith, President, Nine Dots Marketing (1992) Inc., Toronto, Ontario, Canada

“Graham, Thank you for all your valuable inputs to improve the effectiveness of our ISO system.”
Vili Sivaruban, Operations Manager, Silchem Inc., Toronto, Ontario, Canada

“Graham, Thanks for your help on this...(ISO9001 Certification). BTW, on Tuesday I have a call with a local printer about using SatiStar for guidance on becoming ISO certified. I don't really want to help a competitor, but you guys did such a great job for us, so I will be giving you a strong recommendation. Hopefully you will be back in Cincinnati soon.”

Tod Leonard, Vice President / General Manager, The Printing Plant, Cincinnati, OH, USA

“Graham is patient and diligent with ISO you can not ask for better than him.”

Genevieve Cumpson, Treasurer at Drapeau Automatic Sprinkler Corp, Kingston, Ontario, Canada

“Graham Hill is an exceptionally talented and experienced consultant. He gets the job done! I highly recommend Graham to be part of your team.”

Jo-Ann Cino CFP, EPC, CDFA, CSA, Division Director at Investors Group, Toronto, Canada

“We hired SatiStar, with Graham as the Project Manager, to lead our organization to full certification of ISO 9001 & 14001 in a little over 4 months time. Graham was excellent at working with all levels of the organization to ensure we met all the project milestones. Graham also managed the implementation of a full document management system, including configuration, data loading and company wide training in conjunction with the ISO project.

Graham is very personable and extremely knowledgeable in the world of ISO and ISO technical systems. I would highly recommend Graham's work!”

Andrew Black, Project Manager at Mensana Change Management Ltd., Toronto, Canada

“Graham takes a very practical approach to implementing Quality Management systems. His extensive experience with ISO 9001 and his approach ensure an effective/efficient system.”

Steve Spence, Director, Quality Assurance at Giesecke & Devrient, Toronto, Canada

“I am delighted to recommend Graham for any 6 Sigma, Process Benchmarking and ISO projects. He is an expert in his chosen fields and is equally proficient in the areas of both implementation and training. In my mind SatiStar is Graham Hill and I would urge you to contact him next time you have a need for the range of services that he is able to supply.”

Peter Thompson, Senior Consultant/Founder at Plutus Consulting Group, Toronto, Canada

“I've worked with Graham on several occasions in the past 4 years. His knowledge of management systems, expert capacity to guide companies in establishing, implementing, certification and continued maintenance of these systems, brands him as one of the leaders and 'go to' professionals in this sector. I always anticipate collaborations with him to get new insights and guidance on emerging issues.”

B. Douglas Simon, CEO and Principal Consultant at The Mender-Haus Company, LLC, Miami, Florida, USA

“Graham has been an invaluable recourse to us starting with the implementation of our quality management system and the ongoing assistance with our quality management system software..”

Richard Pare, QA Manager at A1 Label, Toronto, Canada

“I have met Graham as part of the SatiStar team during their engagement at Giesecke & Devrient in Toronto. Alongside his entire team, he showed a high degree of commitment, professionalism and maintained poise during all challenging stages we experienced during our ambitious change management undertaking. I would like to thank Graham for his quality work and recommend him gladly without reservations.”

Alex Pastia, Vice President Finance, Vice President Finance at Giesecke & Devrient, Toronto, Canada

“I have worked with Graham for many years. He is professional, thorough, and extremely competent in delivering high quality services. He is an expert at process mapping and profiling, and determining

effectiveness and efficiency gaps in any business process. His knowledge of IT systems is as a technical architect. He understands how to use technology to meet business process and quality requirements. He is an expert in quality systems. I highly recommend Graham Hill for process improvement and quality systems assessment implementation and management."

William Carruthers Ph.D, Owner, William Carruthers & Associates - Business Improvement and Information Technology Services Consultant, Toronto, Canada

"Graham is a dedicated, client focused consultant. He always puts the needs of the client first. His attention to detail is second to none. I would absolutely work with and recommend Graham"

David Grimshaw, Director of Sales at Asigra Inc. and CEO at DNL Consulting Services Inc., Kitchener, Canada

"Graham was a great resource during our QMS implementation who was very knowledgeable and professional."

Carlos Bohanon, Operational Excellence Partner/Owner at eWave Technologies, LLC Greenville, South Carolina, USA

"Graham is amazing. He has foresight and guidance that helped us achieve our ISO goals. Extremely thoughtful and takes challenges with ease."

Arlie Alsup, IT Expert at UPM-Kymmene, Asheville, North Carolina, USA

"I hired Graham with SatiStar to help implement a quality system database and construct our overall quality system using the QSI software. Graham was the difference maker; he used his unique approach to work directly with the leadership and the operators to get the job done. He worked tirelessly until we were successful with our ISO9001 initial registration through UL at Avery Dennison RFID. I would highly recommend Graham for any future project leadership/management opportunities."

Larry Butler, Quality Manager at Eaton, Greenville, South Carolina, USA

"I worked with Graham's during a contract with SatiStar to help us deploy a new quality system at our company. The work entailed a significant amount of both technical expertise and personal involvement with our team in order to get the system running smoothly. Everyone involved in the project appreciated his patient guidance and advice during the training phase while we were building confidence with the system. With his help, our first audit with the new system was a success that carried forward into the system becoming a vital part of our company's operation."

Sam Gladstone, Senior RFID Engineer at Avery Dennison, Greater Atlanta Area, USA

"Graham was instrumental in helping the Avery Dennison RFID business in obtaining ISO accreditation by guiding our business in the development of a Quality Management Process based on QSI. He worked very well with people at all levels of our Organization and positively influenced folks to become engaged in getting a significant amount of documentation work completed in a very short period of time in order to prepare for the initial ISO assessment. It was a pleasure working with Graham. Highly recommend him in a role of a Service Provider and overall project manager"

Christian Oelsner, Director Process Development at Avery Dennison, Greenville, South Carolina, USA

"Graham was a part of the fantastic team that flew down to India and spent good time with us in helping my then organisation to steer towards its goal. It was the team that made a new beginning possible."

Sandip Rudra, Senior General Manager at Development Consultants Private Limited Kolkata, India

"Graham is a very knowledgeable and results oriented consultant. I've had the pleasure of working with Graham on several occasions and Graham has delivered each and every time. Highly recommended!"

Peter Pialis, Director of Engineering at Airborn Flexible Circuits (A Division of Airborn Inc.), Toronto, Canada

“Graham was an integral part of the team we used to install an ISO9001 quality system for GMA Cover Corp. His work ethic and results driven attitude assisted us dramatically with the installation.”
Malcolm Small, Quality Manager at GMA Cover Corporation, Guelph, Canada